

NATIONAL BENCHMARK STUDY

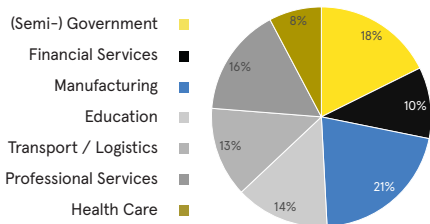
The maturity of continuous improvement within organizations in the Netherlands

With the benchmark research we map the maturity of continuous improvement within organizations in The Netherlands. In the study we also explore the relationship between technological developments, sustainability and continuous improvement. The study runs until December 31, 2023.

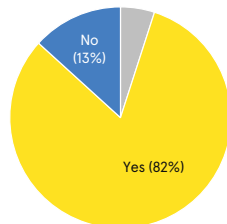
Preliminary results

The preliminary results we share during ELEC 2023 are based on the contribution of 200 organizations.

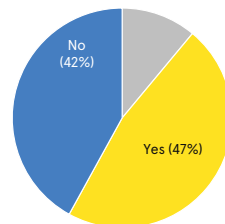
What sector does the organization operate in?



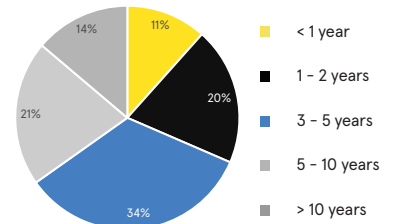
Is sustainability an important issue within the organization?



Is sustainability a goal for continuous improvement?



How long has the organization been engaged in continuous improvement?



Enablers, barriers and challenges

Respondents are asked to describe the enablers and barriers for continuous improvement.

ENABLERS	BARRIERS
Development of new knowledge and skills of employees lays the foundation for continuous improvement.	Shortage of capacity and personnel hinders the development of continuous improvement,
Management takes an active role in the development of continuous improvement and makes it important within the organization.	Continuous improvement development stalls because management neglects the new role.
A shared vision of the importance and need for continuous improvement is developed.	The organization continues to steer from old system conditions resulting in insufficient priority being given to the development of continuous improvement.

The respondents are also asked to name the biggest challenges for the further development of continuous improvement within the organization in the next 12 months.

1. Insufficient assurance of improvements and the new way of working within the organization.
2. Too much focus on the short-term results of the organization.
3. Insufficient connection between the organization's strategy and continuous improvement.

Sustainability

Respondents indicated that sustainability is an important theme within the organization, yet continuous improvement is only used for this purpose by about half of the organizations.

Join the survey

By participating in this survey, you will have the opportunity to compare the maturity of continuous improvement within your organization with other organizations and industries. In doing so, you will receive insights and tips to support your own transformation. Scan the QR code to complete the survey and get a chance to win a training voucher of € 3.000,=.

